



Notification to Parents about Needs that Might Arise Between On-site Visits

At times, School Smiles cannot see all scheduled patients due to time constraints or scheduling conflicts. This affects our ability to return to a school for all recommended treatment. When this occurs, it may leave some children with outstanding treatment. Much of this treatment is minor and there is no harm in waiting until our next visit to complete the treatment, even if our next visit is the following school year. Some examples of minor treatment include restorative treatment for a small cavity on the chewing surface of a molar, application of SDF, or application of sealants to the molar surfaces.

In cases where the recommended treatment is of a more urgent nature, School Smiles will work with parents/guardians to arrange a referral to a private practice. Accordingly, if your child develops pain or discomfort during the period between School Smiles visits, you are encouraged to contact School Smiles to arrange a referral for urgent treatment with a local dentist.

It is the mission of the School Smiles Program to be supportive for our patients not only when we are providing on-site treatment, but also during the times between school visits. We urge parents/guardians to keep our contact information on hand in case the need for urgent treatment arises.

Please contact us at 855-497-6453 or via email at contactus@schoolsmiles.com to review any outstanding treatment or questions about a recent dental visit.